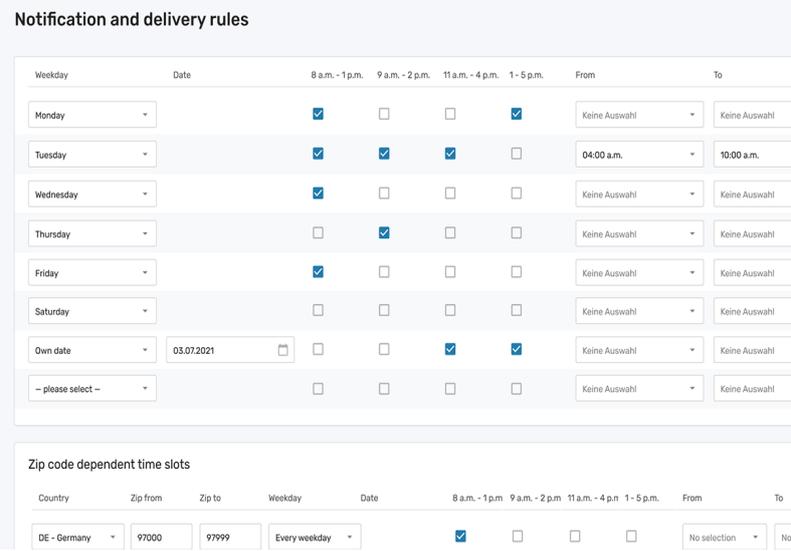
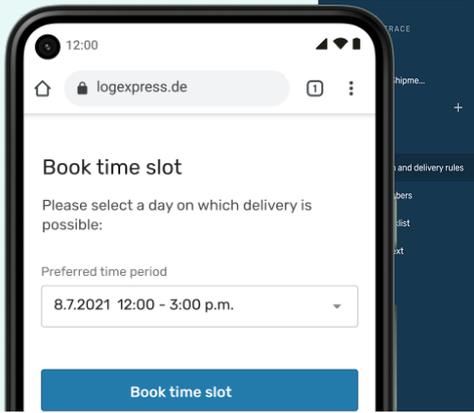




EIKONA Notifcation

Whether by e-mail, text or automatic voice call: With this module you will always contact the costumer at the right time.



Deliveries with requested date: faster, better, cheaper.

Having a personal phone conversation with an employee of the freight forwarding company may sound charming, but it is a drag in fast-paced logistics processes. Phone calls cost time, even when done well in advance of the delivery.

Our EIKONA Notification module saves you this time, because your customers receive advance information by e-mail, text or automatic voice call and are thus informed of the delivery time. For the latter, there is the EIKONA Voice Computer. If you can already automatically notify the customer of the delivery when the order is received, the handling does not have to pause. Due to the granular configuration options of the notification and delivery rules in the EIKONA Notification, you offer your recipients only the time slots that suit you. Your customers and you need full flexibility and need to know when the goods will arrive. This is where the automatic scheduling helps you. With our EIKONA Notification module, forwarding agents offer their customers the possibility to define desired dates and specific storage locations via an online portal. Your customers will find the link in the e-mail or text notification.

Your benefits at a glance

- + Automatic appointment scheduling
- + Granular configuration of possible time slots
- + Initiate notification calls from lorries based on GPS location
- + Provide early shipment notifications
- + 24/7 time slot booking without log-in
- + API-Integration

Features at a glance



Offer value-added services with notification software

As a service provider, you can use our notification tool to offer your customers effective value-added services. This includes different scheduling services, connection and installation, packaging disposal, unloading the truck at the customer's dock.

Correct data as basis

Automatic notification is part of a fully digitalised order management system. It starts when the order is entered and ends when the invoice is issued. All you need to notify the consignee by email or text is a correct email address or mobile phone number. If you do not have either, our EIKONA Call Centre or the EIKONA IVR system will help you.



Notification via email or text

Phone calls were yesterday. Your customers automatically know when the delivery is coming.

Sell additional services

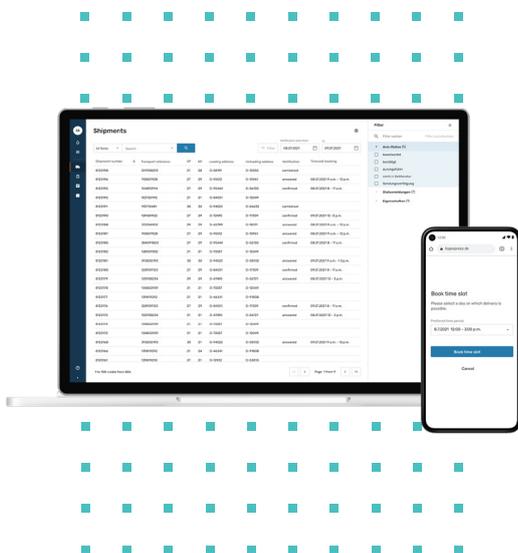
Consignees can book extra services for delivery in the online portal.

Streamline your processes

Your employees save time and can use resources for more important things.

Delivery on request.

With the online scheduling tool, you always have the delivery date in view.



For freight forwarder

Who would rather solve logistics problems than set appointments by phone.

For shippers

Who want to satisfy their customers by making deliveries at the desired date and time.

For consignees

Who do not want to spend a long time waiting for the truck.

Mix and Match

Extend EIKONA Notification with these suitable modules of the EIKONA Logistics Cloud:



EIKONA
Call Center



EIKONA
Map and ETA



EIKONA
Track and Trace



EIKONA
Task Management



Do you have any questions?
Our team will gladly advise you!

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